

177261-2026 - Competition

Ireland – IT services: consulting, software development, Internet and support – Request for Tenders for the provision of IT Managed Services, Website Hosting and Development and Support and Microsoft Support and Development Services

OJ S 51/2026 13/03/2026

Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Health Insurance Authority

Email: procurement@hia.ie

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Request for Tenders for the provision of IT Managed Services, Website Hosting and Development and Support and Microsoft Support and Development Services

Description: The Services comprise a single service provider to provide IT Managed Services, Website Hosting and Development and Support and Microsoft Support and Development Services.

Procedure identifier: 215bcbae-bbd9-4c4c-b1e8-9bb8add6d8e6

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 2 250 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Request for Tenders for the provision of IT Managed Services, Website Hosting and Development and Support and Microsoft Support and Development Services

Description: The Services comprise a single service provider to provide IT Managed Services, Website Hosting and Development and Support and Microsoft Support and Development Services.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 60 Months

5.1.5. Value

Estimated value excluding VAT: 2 250 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 08/04/2026 12:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7702856>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7702856>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 22/04/2026 12:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 120 Days

Information about public opening:

Opening date: 22/04/2026 12:30:00 (UTC+00:00) Western European Time, GMT

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=7702856>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Health Insurance Authority

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Health Insurance Authority

Organisation processing tenders: Health Insurance Authority

8. Organisations

8.1. ORG-0001

Official name: Health Insurance Authority

Registration number: Health Insurance Authority

Postal address: Beaux Lane House Mercer Street Lower Dublin 2

Town: Dublin

Postcode: D02 DH60

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement@hia.ie

Telephone: 014060080

Internet address: <https://www.hia.ie>

Buyer profile: <https://www.hia.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: a2d07a0b-8d0e-483c-94a1-6341c6be49a9 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
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