

188911-2026 - Competition

Finland – IT services: consulting, software development, Internet and support – Oracle
Development Framework

OJ S 54/2026 18/03/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Veikkaus Oy

Email: hankinnat@veikkaus.fi

Legal type of the buyer: Entity with special or exclusive rights

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: Oracle Development Framework

Description: Veikkaus Oy is requesting tenders for a four-year (2+1+1) framework arrangement to procure Oracle development partners. The maximum total value of the agreement is 12 000 000 € VAT 0 %. The object of the procurement with its different sections is specified in more detail in the invitation to tender, Annex 2. Service requirements, here and other attachments. During the term of agreement, the procuring entity will be ordering services specific to sections according to its needs. The procuring entity is not committed to making specific purchases for fixed amounts. The agreement does not grant the service provider an exclusive right to provide the service to the procuring entity.

Procedure identifier: 8dc19361-1452-4ac3-b629-ac564edfb78a

Internal identifier: 604228

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: 1. GENERAL The legislation concerning the public procurement is applied to the procurement. Type of procedure is open procedure. 2.

CONTRACT NOTICE A contract notice has been published on the website www.hankintailmoitukset.fi and <http://ted.europa.eu>. The contract award notice shall be published after the award decision. 3. SUBMITTING THE TENDER AS A GROUP OF ECONOMIC OPERATORS AND SUBCONTRACTING A tender may be submitted by a group of economic operators (a consortium or group). If awarded the contract, all group members must sign the contract and will be jointly liable for its performance. The composition of the group may not change during the procurement process or the contract period. The group, as well as a supplier with subcontractors, must possess the necessary technical, economic, financial, and other capacities to deliver the goods and services in accordance with the contract for its entire duration. During the tender process and throughout the contract period, the contracting authority may request proof of commitments and agreements with declared subcontractors that could impact the supplier's ability to fulfill the contract obligations. Similarly, the group may be required to provide evidence of the arrangements governing relationships among its members. If a tenderer engages subcontractors, it remains fully responsible for their work as if it were its own. A tenderer submitting an independent bid while relying on subcontractors must

specify in the Subcontractors Form how each subcontractor contributes to service delivery. During the contract period, subcontractors may only be replaced with the contracting authority's approval, provided such changes do not lead to significant or material modifications of the contract.

4. USING RESOURCES OF OTHER ENTITIES A tenderer or a group of economic operators may rely on the resources of other entities to meet the requirements of the invitation to tender, regardless of the legal nature of their relationship. However, these resources must be available to the tenderer or group throughout the procurement process and the contract period. Such resources may include, for example: Professional experience – Relying on the expertise of another economic entity, such as a company within the same corporate group, provided that the entity is named in the tender as a subcontractor and actively participates in delivering the service. Personnel – Using employees from another company to meet professional qualification requirements, provided that these individuals actively contribute to service delivery. Economic and financial standing – Leveraging the financial capacity of another entity. Technical capabilities – Utilizing another entity's technical resources, provided they are genuinely used to meet the procurement requirements. In these instances, the entity being relied on must be appropriately indicated in the subcontractors annex.

5. PROCESSING OF TENDERS

5.1 SUITABILITY OF TENDERS Before the tenders are processed it shall be assessed whether the tenderers meet the technical, professional and economic and financial requirements presented in clause/form "Exclusion and suitability (ESPD)". The tenderer's suitability shall be examined using the information provided in the tender, other financial statements (if separately requested) and the information available from risk rating reports. Tenderers who do not meet the minimum requirements set in the Call for Tenders shall be excluded from the tender competition. A tenderer who has been convicted of or in which any person with powers of representation, decision making or control has been convicted of an offence as referred in EU Public Procurement Directive 57 article, section 1 or to extortionate work discrimination as stated in the Criminal Code of Finland, chapter 47 section 3(a) shall also be excluded from the tender competition. A tenderer to whom a criterion for exclusion as referred to in Public Procurement Act may also be excluded from the tender competition.

5.2 COMPLIANCE WITH THE CALL FOR TENDERS The goods and services offered must fully comply with the requirements outlined in the Call for Tenders and its annexes. All requested information and required annexes must be submitted as part of the tender. Compliance will be assessed based on the tender's overall content. Tenders that do not meet the requirements of the Call for Tenders or fail to adhere to the conditions of the tendering procedure will be disqualified from the competition.

5.3 EVALUATION OF TENDERS The evaluation of the tenders shall be made according to chapter "Grounds for decision".

5.4 AWARD DECISION AND ITS NOTIFICATION The award decision shall be sent to all tenderers party to the decision via email. The contract does not enter into force as a result of the notification of the decision, but requires a separate written contract.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Anywhere

2.1.3. Value

Estimated value excluding VAT: 12 000 000,00 EUR

Maximum value of the framework agreement: 12 000 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 7

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 7

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, Notice, European Single Procurement Document (ESPD)

Corruption: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for corruption, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Fraud: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for fraud, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Money laundering or terrorist financing: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for money laundering or terrorist financing, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Participation in a criminal organisation: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for participation in a criminal organisation, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Terrorist offences or offences linked to terrorist activities: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for terrorist offences or offences linked to terrorist activities, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Child labour and including other forms of trafficking in human beings: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for child labour and other forms of trafficking in human beings, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Breaching of obligations in the fields of environmental law: The economic operator has breached its obligations in the field of environmental law.

Breaching of obligations in the fields of labour law: The economic operator has breached its obligations in the field of labour law.

Breaching of obligations in the fields of social law: The economic operator has breached its obligations in the field of social law.

Agreements with other economic operators aimed at distorting competition: The economic operator has entered into agreements with other economic operators aimed at distorting competition.

Grave professional misconduct: The economic operator is guilty of grave professional misconduct.

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: The economic operator can confirm that: a) It has been guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria, b) It has withheld such information, c) It has not been able, without delay, to submit the supporting documents required by a contracting authority or contracting entity, and d) It has undertaken to unduly influence the decision making process of the contracting authority or contracting entity, to obtain confidential information that may confer upon it undue advantages in the procurement procedure or to negligently provide misleading information that may have a material influence on decisions concerning exclusion, selection or award.

Conflict of interest due to its participation in the procurement procedure: The economic operator is aware of any conflict of interest, as indicated in national law, the relevant notice or the procurement documents due to its participation in the procurement procedure.

Direct or indirect involvement in the preparation of this procurement procedure: The economic operator or an undertaking related to it has advised the contracting authority or contracting entity or otherwise been involved in the preparation of the procurement procedure.

Early termination, damages, or other comparable sanctions: The economic operator has experienced that a prior public contract, a prior contract with a contracting entity or a prior concession contract was terminated early, or that damages or other comparable sanctions were imposed in connection with that prior contract.

Breaching of obligations set under purely national exclusion grounds: Any person who is a member of the economic operator's administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for work safety offence, working hours offence, work discrimination, extortionate work discrimination, violation of the right to organise or unauthorised use of foreign labour.

Breaching obligation relating to payment of social security contributions: The economic operator has breached its obligations relating to the payment social security contributions, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Breaching obligation relating to payment of taxes: The economic operator has breached its obligations relating to the payment of taxes, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Business activities are suspended: The business activities of the economic operator are suspended.

Bankruptcy: The economic operator is bankrupt.

Arrangement with creditors: The economic operator is in arrangement with creditors.

Insolvency: The economic operator is the subject of insolvency or winding-up.

Assets being administered by liquidator: The assets of the economic operator are being administered by a liquidator or by the court.

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: The economic operator is in any analogous situation like bankruptcy arising from a similar procedure under national laws and regulations.

5. Lot

5.1. Lot: LOT-0001

Title: Oracle Fina (e.g. Finance, SCM, Procurement, PPM)

Description: This section covers the procurement of Oracle Fusion Applications–related services, focusing on design, configuration, development, integration, and operations on the Oracle Cloud platform. The scope includes core ERP processes such as finance, procurement, supply chain and projects, extension and customization using platform tools, release and test management for quarterly updates, and continuous improvement of the Fusion-based solution landscape. Work typically involves designing and configuring Oracle Fusion modules, implementing end-to-end ERP processes, integrating Fusion with surrounding systems, and managing quarterly release impacts. The category focuses on solution design, configuration, extensions and integrations, test and release management, and the full lifecycle of Fusion-based ERP services from implementation to continuous improvement. General requirements for the category · Proven experience in Oracle Fusion Cloud implementations, enhancements, and support ERP Financials, Procurement, Supply Chain and Project management module. · Ability to work in multi-vendor and hybrid environments (on-prem, OCI, integrations with non-Oracle systems). · Capability to support full lifecycle: requirements, solution design, configuration, integrations, testing, migration, cutover, hyper care, and continuous improvement. · Familiarity with Oracle implementation best practices, security model, and quarterly update processes. · Experience in integrating Fusion with external systems via APIs, OIC or other integration platforms. · Custom extension design in APEX and / or VBCS. · Analytics and Reporting desing, build in Oracle Fusion Cloud environment. · Ability to produce clear documentation (designs, configurations, test plans, user guides) in English. Finnish language is considered an advantage. · Additional roles can also be eg. project manager, test manager and service manager

Internal identifier: Section 1-0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Helsinki-Uusimaa (F11B1)

Country: Finland

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Social objective promoted: Human rights due diligence in global supply chains

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document, Notice, European Single Procurement Document (ESPD)

Criterion: Enrolment in a trade register

Description of selection criterion: The tenderer is registered in the relevant trade registers kept by the Member State of establishment.

Criterion: References on specified deliveries

Description of selection criterion: During the reference period, the tenderer has performed the following types of services The technical and professional qualifications of the tenderer related to the requirements set for the tenderer's experience in accordance with the procurement documents.

5.1.10. Award criteria

Criterion:

Type: Price

Name: Price

Description: A maximum of five (5) suppliers will be selected for the framework agreement for each sections. The selection will be based solely on price. Tenderers must provide their pricing in accordance with the attached price form Annex 3. Price List for each section and for the different skill levels specified therein. For each section, the tenders will be ranked based on the calculated REFERENCE PRICE from the price list. The reference price is calculated as a weighted sum of the prices for the different skill levels. From each of the seven sub-areas, the five (5) tenderers who have offered the lowest reference price in that specific sections will be selected.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100,00

5.1.11. Procurement documents

Deadline for requesting additional information: 30/03/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/veikkaus?id=604228&tpk=bfb8fd90-f75d-4d38-bdf6-9d4666ebf78d>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/veikkaus?id=604228&tpk=bfb8fd90-f75d-4d38-bdf6-9d4666ebf78d>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 17/04/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 17/04/2026 09:05:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 5

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

Information about review deadlines: Detailed information regarding the deadlines for the appeal procedure will be provided in the procurement decision.

5.1. Lot: LOT-0002

Title: Oracle CX, CPQ (e.g. Service, Sales, Marketing, Loyalty)

Description: This section is dedicated to the procurement of services related to Oracle CX Applications, supporting customer-facing processes such as customer service, sales, and marketing. The scope includes configuration and development of CX solutions, integrations with backend and data platforms, customer data and consent management, and continuous optimization of customer experience across channels. Work typically involves designing and implementing CX solutions to support customer service, sales, and marketing processes, integrating CX with back-end and data platforms, and optimizing the use of customer data. The category focuses on process and solution design, configuration and development of CX applications, integrations and data flows, and the full lifecycle management of Oracle CX-based services. General requirements for the category · Demonstrated experience implementing and supporting Oracle CX Cloud applications relevant to Veikkaus CX Service Cloud, Engagement, Marketing. · Understanding customer lifecycle, customer data, and omnichannel service concepts. · Ability to integrate CX with back-end systems, Fusion, data warehouses, and external tools. · Custom extension design in APEX and / or VBCS. · Analytics and Reporting design, built in Oracle Fusion Cloud environment. · Additional roles can also be eg. project manager, test manager and service manager

Internal identifier: Section 2-1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Helsinki-Uusimaa (F11B1)

Country: Finland

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Social objective promoted: Human rights due diligence in global supply chains

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document, Notice, European Single Procurement Document (ESPD)

Criterion: Enrolment in a trade register

Description of selection criterion: The tenderer is registered in the relevant trade registers kept by the Member State of establishment.

Criterion: References on specified deliveries

Description of selection criterion: During the reference period, the tenderer has performed the following types of services The technical and professional qualifications of the tenderer related to the requirements set for the tenderer's experience in accordance with the procurement documents.

5.1.10. Award criteria**Criterion:**

Type: Price

Name: Price

Description: A maximum of five (5) suppliers will be selected for the framework agreement for each sections. The selection will be based solely on price. Tenderers must provide their pricing in accordance with the attached price form Annex 3. Price List for each section and for the different skill levels specified therein. For each section, the tenders will be ranked based on the calculated REFERENCE PRICE from the price list. The reference price is calculated as a weighted sum of the prices for the different skill levels. From each of the seven sub-areas, the five (5) tenderers who have offered the lowest reference price in that specific sections will be selected.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100,00

5.1.11. Procurement documents

Deadline for requesting additional information: 30/03/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/veikkaus?id=604228&tpk=bfb8fd90-f75d-4d38-bdf6-9d4666ebf78d>

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/veikkaus?id=604228&tpk=bfb8fd90-f75d-4d38-bdf6-9d4666ebf78d>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 17/04/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 17/04/2026 09:05:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 5

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

Information about review deadlines: Detailed information regarding the deadlines for the appeal procedure will be provided in the procurement decision.

Organisation providing more information on the review procedures: Markkinaoikeus

5.1. Lot: LOT-0003

Title: Oracle HCM (e.g. Core HR, Payroll if relevant, Talent, Absence, Time & Labor)

Description: This section covers the procurement of Oracle HCM Cloud-related services, supporting HR processes throughout the employee lifecycle. The scope includes design and configuration of HCM modules, integrations with payroll, identity and access management, and analytics solutions, as well as support for regulatory compliance, security, and continuous enhancement of HR services. Work typically involves designing and configuring HCM modules to support HR processes, integrating HCM with payroll, identity management and analytics, and ensuring compliance with HR and data privacy regulations. The category focuses on HR process digitalization, HCM solution design and configuration, integrations and reporting, and the full lifecycle of Oracle HCM-based services from rollout to continuous enhancement.

General requirements for the category · Proven experience in Oracle HCM Cloud implementation and support Core HR, Recruiting, Talent Management, Time & Labor. ·

Understanding of HR processes, local (Finnish/EU) legal and regulatory requirements, and data privacy. · Custom extension design in APEX and / or VBCS. · Analytics and Reporting design, built in Oracle Fusion Cloud environment. · Additional roles can also be eg. project manager, test manager and service manager

Internal identifier: Section 3-2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Helsinki-Uusimaa (F11B1)

Country: Finland

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Social objective promoted: Human rights due diligence in global supply chains

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document, Notice, European Single Procurement Document (ESPD)

Criterion: Enrolment in a trade register

Description of selection criterion: The tenderer is registered in the relevant trade registers kept by the Member State of establishment.

Criterion: References on specified deliveries

Description of selection criterion: During the reference period, the tenderer has performed the following types of services The technical and professional qualifications of the tenderer related to the requirements set for the tenderer's experience in accordance with the procurement documents.

5.1.10. Award criteria

Criterion:

Type: Price

Name: Price

Description: A maximum of five (5) suppliers will be selected for the framework agreement for each sections. The selection will be based solely on price. Tenderers must provide their pricing in accordance with the attached price form Annex 3. Price List for each section and for the different skill levels specified therein. For each section, the tenders will be ranked based on the calculated REFERENCE PRICE from the price list. The reference price is calculated as a weighted sum of the prices for the different skill levels. From each of the seven sub-areas, the five (5) tenderers who have offered the lowest reference price in that specific sections will be selected.

5.1.11. Procurement documents

Deadline for requesting additional information: 30/03/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/veikkaus?id=604228&tpk=bfb8fd90-f75d-4d38-bdf6-9d4666ebf78d>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/veikkaus?id=604228&tpk=bfb8fd90-f75d-4d38-bdf6-9d4666ebf78d>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 17/04/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 17/04/2026 09:05:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 5

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

Information about review deadlines: Detailed information regarding the deadlines for the appeal procedure will be provided in the procurement decision.

Organisation providing more information on the review procedures: Markkinaoikeus

5.1. Lot: LOT-0004

Title: Oracle EPM (e.g. Planning, Financial Consolidation & Close, Account Reconciliation, PCM, etc.)

Description: This section is dedicated to the procurement of Oracle EPM Cloud–related services for financial planning, budgeting, forecasting, and consolidation. The scope includes model design and configuration, integrations with ERP and data platforms, reporting and analytics development, and ongoing optimization of EPM solutions to support Finance and business steering. Work typically involves designing and implementing planning and consolidation models, integrating EPM with ERP and data warehouses, and developing reporting and analytics for Finance and business control. The category focuses on financial process and model design, configuration and optimization of EPM applications, data integrations and reporting, and the full lifecycle of Oracle EPM–based services supporting planning, forecasting, and closing. General requirements for the category · Proven experience with Oracle EPM Cloud (e.g. Planning, Financial Consolidation & Close, Account Reconciliation, PCM, etc.). · Understanding financial planning, budgeting, forecasting, and consolidation processes. · Additional roles can also be eg. project manager, test manager and service manager

Internal identifier: Section 4-3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Helsinki-Uusimaa (F11B1)

Country: Finland

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Social objective promoted: Human rights due diligence in global supply chains

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document, Notice, European Single Procurement Document (ESPD)

Criterion: Enrolment in a trade register

Description of selection criterion: The tenderer is registered in the relevant trade registers kept by the Member State of establishment.

Criterion: References on specified deliveries

Description of selection criterion: During the reference period, the tenderer has performed the following types of services The technical and professional qualifications of the tenderer related to the requirements set for the tenderer's experience in accordance with the procurement documents.

5.1.10. Award criteria

Criterion:

Type: Price

Name: Price

Description: A maximum of five (5) suppliers will be selected for the framework agreement for each sections. The selection will be based solely on price. Tenderers must provide their pricing in accordance with the attached price form Annex 3. Price List for each section and for the different skill levels specified therein. For each section, the tenders will be ranked based on the calculated REFERENCE PRICE from the price list. The reference price is calculated as a weighted sum of the prices for the different skill levels. From each of the seven sub-areas, the five (5) tenderers who have offered the lowest reference price in that specific sections will be selected.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100,00

5.1.11. Procurement documents

Deadline for requesting additional information: 30/03/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/veikkaus?id=604228&tpk=bfb8fd90-f75d-4d38-bdf6-9d4666ebf78d>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/veikkaus?id=604228&tpk=bfb8fd90-f75d-4d38-bdf6-9d4666ebf78d>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 17/04/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 17/04/2026 09:05:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 5

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

Information about review deadlines: Detailed information regarding the deadlines for the appeal procedure will be provided in the procurement decision.

Organisation providing more information on the review procedures: Markkinaoikeus

5.1. Lot: LOT-0005

Title: Oracle Infrastructure & Cloud

Description: This section covers the procurement of Oracle Cloud Infrastructure (OCI), security in SaaS and PaaS-related Cloud services, which encompass design, implementation, and operations of the underlying Veikkaus Oracle Cloud Tenancies. This includes services such as OCI infrastructure design and management, identity and access management, OCI networks, Oracle Integration Cloud (OIC), custom extensions (APEX, VBCS), Oracle Databases, monitoring and logging (SOC), automation/DevOps tooling, and other security and platform capabilities required to run and integrate Veikkaus' Oracle solutions securely and efficiently. Work typically involves designing and implementing cloud environments, establishing governance and landing zones, securing cloud workloads, and ensuring high availability and operational reliability. The category focuses on cloud engineering, architecture, and the full lifecycle of OCI SaaS and PaaS based services, including custom extensions, integration platforms and security capabilities. General requirements for the category · Proven experience

with Oracle Cloud Infrastructure (OCI) and Oracle PaaS services relevant to Veikkaus (e.g. OIC, APEX, VBACS, IDCS/OCI IAM, FDI, database services). · Strong understanding of cloud security, networking, and compliance in EU context. · Ability to collaborate closely with Veikkaus security, infrastructure, and application teams. · Additional roles can also be eg. project manager, test manager and service manager
Internal identifier: Section 5-4

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)

Country: Finland

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Social objective promoted: Human rights due diligence in global supply chains

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document, Notice, European Single Procurement Document (ESPD)

Criterion: Enrolment in a trade register

Description of selection criterion: The tenderer is registered in the relevant trade registers kept by the Member State of establishment.

Criterion: References on specified deliveries

Description of selection criterion: During the reference period, the tenderer has performed the following types of services The technical and professional qualifications of the tenderer related to the requirements set for the tenderer's experience in accordance with the procurement documents.

5.1.10. Award criteria

Criterion:

Type: Price

Name: Price

Description: A maximum of five (5) suppliers will be selected for the framework agreement for each sections. The selection will be based solely on price. Tenderers must provide their pricing in accordance with the attached price form Annex 3. Price List for each section and for the different skill levels specified therein. For each section, the tenders will be ranked based on the calculated REFERENCE PRICE from the price list. The reference price is calculated as a weighted sum of the prices for the different skill levels. From each of the seven sub-areas,

the five (5) tenderers who have offered the lowest reference price in that specific sections will be selected.

5.1.11. Procurement documents

Deadline for requesting additional information: 30/03/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/veikkaus?id=604228&tpk=bfb8fd90-f75d-4d38-bdf6-9d4666ebf78d>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/veikkaus?id=604228&tpk=bfb8fd90-f75d-4d38-bdf6-9d4666ebf78d>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 17/04/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 17/04/2026 09:05:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 5

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

Information about review deadlines: Detailed information regarding the deadlines for the appeal procedure will be provided in the procurement decision.

Organisation providing more information on the review procedures: Markkinaoikeus

5.1. Lot: LOT-0006

Title: Near-shore Delivery and Development

Description: This section covers the procurement of cost-efficient Oracle development and support services delivered from EU/EEA-based near-shore delivery centers. The section focuses on providing flexible and scalable resources for the development and support of Veikkaus' Oracle solutions. Services include technical development, application support, and continuous improvement activities for Oracle platforms across all solution areas defined in this framework. Near-shore delivery ensures proximity, compliance with EU regulations, and enables efficient collaboration with Veikkaus teams, while leveraging the expertise of Oracle

professionals in the delivery center. The supplier is required to maintain a permanent delivery capacity and demonstrate the ability to allocate suitable technical resources for Veikkaus' assignments, ranging from project-based work to ongoing support. Typical work includes software development and integration, technical trouble-shooting, enhancements, support services, and collaboration with Veikkaus personnel for secure and compliant operation of Oracle solutions. General requirements for the category

- Proven experience in Oracle development, support and services delivered from EU/EEA-based near-shore centers.
- Ability to provide development and technical support services for a range of Oracle products and platforms relevant to Veikkaus (e.g. ERP, HCM, EPM, CX, SCM, Oracle Cloud).
- Capability to allocate and scale permanent Oracle delivery capacity (minimum 10 professionals) with demonstrable competencies.
- Compliance with EU data protection and security requirements; robust processes for ensuring secure, high-quality delivery.
- Effective communication and collaboration with Veikkaus teams and ability to leverage near-shore proximity.
- Additional roles can also be e.g. project manager, test manager and service manager

Internal identifier: Section 6-5

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Anywhere in the European Economic Area

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Social objective promoted: Human rights due diligence in global supply chains

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document, Notice, European Single Procurement Document (ESPD)

Criterion: Enrolment in a trade register

Description of selection criterion: The tenderer is registered in the relevant trade registers kept by the Member State of establishment.

Criterion: References on specified deliveries

Description of selection criterion: During the reference period, the tenderer has performed the following types of services The technical and professional qualifications of the tenderer related to the requirements set for the tenderer's experience in accordance with the procurement documents.

5.1.10. Award criteria

Criterion:

Type: Price

Name: Price

Description: A maximum of five (5) suppliers will be selected for the framework agreement for each sections. The selection will be based solely on price. Tenderers must provide their pricing in accordance with the attached price form Annex 3. Price List for each section and for the different skill levels specified therein. For each section, the tenders will be ranked based on the calculated REFERENCE PRICE from the price list. The reference price is calculated as a weighted sum of the prices for the different skill levels. From each of the seven sub-areas, the five (5) tenderers who have offered the lowest reference price in that specific sections will be selected.

5.1.11. Procurement documents

Deadline for requesting additional information: 30/03/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/veikkaus?id=604228&tpk=bfb8fd90-f75d-4d38-bdf6-9d4666ebf78d>

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/veikkaus?id=604228&tpk=bfb8fd90-f75d-4d38-bdf6-9d4666ebf78d>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 17/04/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 17/04/2026 09:05:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 5

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

Information about review deadlines: Detailed information regarding the deadlines for the appeal procedure will be provided in the procurement decision.

Organisation providing more information on the review procedures: Markkinaoikeus

5.1. Lot: LOT-0007

Title: Off-shore Delivery and Development

Description: This section covers the procurement of cost-efficient Oracle development and support services delivered from off-shore delivery centers. The section focuses on providing flexible and scalable resources for the development and support of Veikkaus' Oracle solutions. Services include technical development, application support, and continuous improvement activities for Oracle platforms across all solution areas defined in this framework. The supplier is required to maintain a permanent delivery capacity and demonstrate the ability to allocate suitable technical resources for Veikkaus' assignments, ranging from project-based work to ongoing support. Typical work includes software development and integration, technical trouble-shooting, enhancements, support services, and collaboration with Veikkaus personnel for secure and compliant operation of Oracle solutions. General requirements for the category

- Proven experience in Oracle development, support and services delivered from off-shore centers.
- Ability to provide development and technical support services for a range of Oracle products and platforms relevant to Veikkaus (e.g. ERP, HCM, EPM, CX, SCM, Oracle Cloud).
- Capability to allocate and scale permanent Oracle delivery capacity (minimum 10 professionals) with demonstrable competencies.
- Compliance with EU data protection and security requirements; robust processes for ensuring secure, high-quality delivery.
- Effective communication and collaboration with Veikkaus teams and ability to leverage near-shore proximity.

Internal identifier: Section 7-6

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Anywhere

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Social objective promoted: Human rights due diligence in global supply chains

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document, Notice, European Single Procurement Document (ESPD)

Criterion: Enrolment in a trade register

Description of selection criterion: The tenderer is registered in the relevant trade registers kept by the Member State of establishment.

Criterion: References on specified deliveries

Description of selection criterion: During the reference period, the tenderer has performed the following types of services The technical and professional qualifications of the tenderer related to the requirements set for the tenderer's experience in accordance with the procurement documents.

5.1.10. Award criteria

Criterion:

Type: Price

Name: Price

Description: A maximum of five (5) suppliers will be selected for the framework agreement for each sections. The selection will be based solely on price. Tenderers must provide their pricing in accordance with the attached price form Annex 3. Price List for each section and for the different skill levels specified therein. For each section, the tenders will be ranked based on the calculated REFERENCE PRICE from the price list. The reference price is calculated as a weighted sum of the prices for the different skill levels. From each of the seven sub-areas, the five (5) tenderers who have offered the lowest reference price in that specific sections will be selected.

5.1.11. Procurement documents

Deadline for requesting additional information: 30/03/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/veikkaus?id=604228&tpk=bfb8fd90-f75d-4d38-bdf6-9d4666ebf78d>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/veikkaus?id=604228&tpk=bfb8fd90-f75d-4d38-bdf6-9d4666ebf78d>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 17/04/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 17/04/2026 09:05:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 5

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

Information about review deadlines: Detailed information regarding the deadlines for the appeal procedure will be provided in the procurement decision.

Organisation providing more information on the review procedures: Markkinaoikeus

8. Organisations

8.1. ORG-0001

Official name: Markkinaoikeus

Registration number: 3006157-6

Postal address: Radanrakentajantie 5

Town: Helsinki

Postcode: 00520

Country subdivision (NUTS): Helsinki-Uusimaa (F11B1)

Country: Finland

Email: markkinaoikeus@oikeus.fi

Telephone: +358 295643300

Internet address: <http://www.oikeus.fi/markkinaoikeus>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Veikkaus Oy

Registration number: 2765220-1

Postal address: PL 1

Town: Veikkaus

Postcode: 01009

Country subdivision (NUTS): Helsinki-Uusimaa (F11B1)

Country: Finland

Contact point: Veikkaus Oy

Email: hankinnat@veikkaus.fi

Telephone: +358 943701

Internet address: <https://www.veikkaus.fi>

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Hansel Oy (Hilma)

Registration number: FI09880841

Postal address: Mannerheiminaukio 1a

Town: Helsinki

Postcode: 00100

Country subdivision (NUTS): Helsinki-Uusimaa (F11B1)

Country: Finland

Contact point: eSender

Email: tekninen@hankintailmoitukset.fi

Telephone: 029 55 636 30

Internet address: <http://hankintailmoitukset.fi>

Roles of this organisation:

TED eSender

Notice information

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