

188751-2026 - Competition

Sweden – IT services: consulting, software development, Internet and support – Tjänster för digital arbetsplats

OJ S 54/2026 18/03/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Serviceförvaltningen

Email: nilufer.sozen@stockholm.se

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Tjänster för digital arbetsplats

Description: Upphandlingen omfattar grundläggande tjänster för digital arbetsplats, utskriftstjänst, självbetjäningstjänster, servicedesk, managring, programvaruinventering med mera.

Procedure identifier: 9257affb-e43f-4fea-b4d2-599f58ef6b7f

Internal identifier: KS 2024/1012

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72500000 Computer-related services, 72510000 Computer-related management services

2.1.2. Place of performance

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Additional information: -

2.1.3. Value

Estimated value excluding VAT: 5 200 000 000,00 SEK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Tjänster för digital arbetsplats

Description: Upphandlingen omfattar grundläggande tjänster för digital arbetsplats, utskriftstjänst, självbetjäningstjänster, servicedesk, managring, programvaruinventering med mera.

Internal identifier: Tjänster för digital arbetsplats

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72500000 Computer-related services, 72510000 Computer-related management services

5.1.2. Place of performance

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Additional information: -

5.1.3. Estimated duration

Start date: 23/03/2027

Duration end date: 22/03/2035

5.1.5. Value

Estimated value excluding VAT: 5 200 000 000,00 SEK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Quality

5.1.11. Procurement documents

Address of the procurement documents: <https://www.kommersannons.se/stockholm/Notice/NoticeDispatch.aspx?NoticeId=60492>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://www.kommersannons.se/stockholm/Notice/NoticeDispatch.aspx?Noticeld=60492>

Languages in which tenders or requests to participate may be submitted: Swedish

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 21/04/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten i Stockholm

Information about review deadlines: Se upphandlingsdokumenten

Organisation providing additional information about the procurement procedure:

Serviceförvaltningen

Organisation providing more information on the review procedures: Förvaltningsrätten i Stockholm

8. Organisations

8.1. ORG-0001

Official name: Serviceförvaltningen

Registration number: 212000-0142

Postal address: Box 7005

Town: Stockholm

Postcode: 121 07

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Contact point: Nilüfer Nellie Sözen

Email: nilufer.sozen@stockholm.se

Telephone: 08-508 00 508

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Förvaltningsrätten i Stockholm

Registration number: 202100-2742
Postal address: Tegeluddsvägen 1
Town: Stockholm
Postcode: 11541
Country subdivision (NUTS): Stockholms län (SE110)
Country: Sweden
Email: forvaltningsrattenistockholm@dom.se
Telephone: +46 856168000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Notice information

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